

Patient and Baby Advisory Council Newsletter

Latest Updates from the Patient and Baby Advisory Council (PBAC)

1. To support the development of the PBAC's first project, members shared their patient stories.
2. PBAC members engaged in a deep dive of MDPQC data focused on patient debriefs, respectful and equitable care and patient support after a hemorrhage.
3. The PBAC brainstormed strategies to further improve patient and family engagement and respectful and equitable care efforts in our initiatives.
4. The PBAC implemented a member recognition & spotlight session during each meeting where members shared bright spots or highlights from their personal and professional lives.
5. PBAC members were provided an overview of the MDPQC website, where they supplied feedback from the perspective of a patient or family member. As a result, we are re-organizing resources and changing visuals on our Resources for Parents and Parents-To-Be page.

How Can the PBAC Support Maryland Hospitals?

1. PBAC members can provide one-on-one support to hospitals to improve their patient and family engagement efforts. This can include speaking directly to hospital staff on the importance of patient and family engagement efforts and sharing member stories.
2. The PBAC can assist hospitals by reviewing their tools and resources with a patient and family engagement lens, identifying how these materials can be improved to further support patients and their families.
3. Members can participate in drills and simulations with hospitals to provide real-time feedback from the patient perspective.



MDPQC Parent and Baby Advisory Council

PBAC Vision

To foster a culture between patients, their families, and hospital staff that prioritizes a family-centered care approach in all maternal child health sectors.

PBAC Mission

To improve the quality of care and healthcare experiences of patients and their families by providing the community an opportunity to collaborate and share their experiences with hospitals, perinatal and neonatal care providers and community organizations.

Contact

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Meet Our PBAC Members



Amanda Burgess

Amanda Burgess is a public health advocate with eight years of experience building partnerships to strategically create change. She has co-led efforts to bring over 1,200 members of the international sexual and reproductive health community together to host conversations on shifting and sharing power in global health.

Amanda was a technical resource for over 30 partners implementing locally driven advocacy in Africa, Asia and Latin America. She is the project and training coordinator for the Data Innovation

and Coordination Hub of the IMPROVE Maternal Health Research Centers of Excellence Initiative.

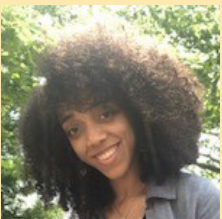
Amanda is committed to identifying and deconstructing systems that perpetuate inequities in maternal, child, sexual and reproductive health issues. After the birth of her first child, she discovered gaps in maternity care in Maryland firsthand and despite her background in health systems and public health, felt powerless while seeking help. Amanda is the mother of two beautiful boys who are being raised in Columbia, Maryland.



Emily Luyo

Emily Luyo's combined passion for teaching and healthcare has led her to a career working at Johns Hopkins Health Plans for the past 17 years. As a community health educator, she is a dedicated professional who works to improve the health and well-being of individuals and communities. She is knowledgeable about health issues, and skilled at communicating complex health information to make it accessible and easy to understand for everyone.

She uses her healthcare educational skills in a variety of settings, including schools, community organizations and healthcare facilities. Emily created and implemented health education programs, conducted outreach to raise awareness about health issues and provided support and resources to help people make healthier choices. She also plays a crucial role in promoting health equity and empowering communities of diverse cultures to take control of their health.



Chyn e Vicks

Chyn e Vicks is a proud mother and health educator. Originally from southern New Jersey, she moved to Maryland in 2007 to pursue a Bachelor of Science degree in Psychology from Morgan State University. Chyn e further pursued a Master of Science degree in Public Health from Johns Hopkins Bloomberg School of Public Health, with a focus in Health Education and Communication and earned a certification in Maternal & Child Health.

She has worked in a variety of health

settings at local and state levels, as well as the public education system. She has led maternal and child health initiatives focusing on pre-term births and child and adolescent injury prevention. She also served as a Safe Sleep and Car Seat Educator for the Cribs for Kids and Kids in Safety Seats programs and became a nationally certified Car Seat Technician with Safe Kids Worldwide. She is most proud of her recent work in health equity and health literacy, ensuring access to resources and education to populations that often experience inequities.