

MDPQC Parent and Baby Advisory Council

PBAC Vision

To foster a culture between patients, their families, and hospital staff that prioritizes a family-centered care approach in all maternal child health sectors.

PBAC Mission

To improve the quality of care and healthcare experiences of patients and their families by providing the community an opportunity to collaborate and share their experiences with hospitals, perinatal and neonatal care providers, and community organizations.

Contact

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About MDPQC's Parent and Baby Advisory Council

The MDPQC Parent and Baby Advisory Council is a group of patients, family members, caregivers, and community members collaborating to support practices that enhance the quality and delivery of safe care for all birthing persons, babies, and children.

Members of our PBAC will address the aspects of maternal and infant care that are most important to them by sharing insights, perspectives, and feelings to advocate for and guide improvements within the hospital system.

The MDPQC Parent and Baby Advisory Council engages in a variety of activities such as reviewing health education materials and sharing ideas with hospital staff in an effort to support a multitude of quality improvement efforts. Such efforts ensure that:

- 1. Patient and family-centered care is prioritized
- 2. Everyone has access to quality care
- 3. Care respects the dignity of patients and diversity of Maryland communities

Join the MDPQC PBAC!

If you are interested in advocating for patients and families, sharing healthcare experiences, and discussing potential suggestions or solutions to address maternal child health concerns, then the MDQPC Parent and Baby Advisory Council is the perfect fit for you.

Interested individuals **do not** need a healthcare background to be a member and will only need to dedicate 1-2 hours a month for PBAC meetings and activities. Use your voice to make an impact on maternal health care!

Get Started

Complete an online interest form by clicking **here** or by visiting http://ow.ly/VR3i50OEnYn

For any questions or concerns, contact Katie Richards at **krichards@hqi.solutions** or 804.289.5355.

Frequently Asked Questions

Is Being a MDPQC Parent & Baby Advisor Right for Me?

Joining as an advisor may be a good fit with my skills and experiences if I can:

- Speak about my health care experiences as a patient, caregiver or advocate, and provide feedback on what went well and/or areas of improvement
- Bring a fresh perspective and courteous outlook to group discussions to foster an open environment for all members
- Share suggestions and potential solutions to improve maternal healthcare for our community
- Collaborate with a diverse group of individuals from all backgrounds

What Does a MDPQC Parent & Baby Advisor Do?

As a member of the MDPQC Parent and Baby Advisory Council, you will share your perspective and stories about experiences with clinicians, staff, and other patients. There will be opportunities to provide thoughts, feedback, and opinions about the aspects of maternal healthcare you feel are most important to address, and ways to engage healthcare providers and patients in those initiatives.

Serving as an advisor can include being a partner, educator, speaker, listener, advocate, and community leader, ensuring the priority of maternal healthcare is on the patient. You **do not** need a background in healthcare to be an advisor.

What Time Commitment Can I Expect?

You can expect to commit approximately 1-2 hours each month to activities related to the MDPQC Parent and Baby Advisory Council. Advisors are asked to attend our regular meetings virtually by phone or webinar. We will provide guidance and coaching to council members, so everyone feels supported in their role.

How Can I Get Started?

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